

# MADAGASCAR

## System Interoperability

*The migration to ASYCUDAWorld allowed to secure data exchanges to be secured and Customs functionalities reintegrated*

### Situation

Owing to technical limitations of the previous system, Madagascar Customs outsourced Customs functionalities to external dedicated applications and the Single Window. Data exchanges were not secure and the Single Window had direct access to the Customs database.

### Solution

The migration to ASYCUDAWorld allowed the development and integration in the system of functionalities that were implemented in external applications. For other functionalities developed in the Single Window, interfaces were implemented to allow data exchange between both systems.

### Result

The following functionalities that were developed in separate applications are now implemented in ASYCUDAWorld:

- The electronic submission of supporting documents by declarants (517,574 in 2019)
- The processing of payment of duties and taxes (68,310 in 2019)
- The capture of inspection acts by Customs officers (173,688 in 2019)
- The generation of exit notes (115,541 in 2019).

Customs have access in ASYCUDAWorld to cargo tracking notes and authorizations granted by Partner Government Agencies thanks to data exchange with the Single Window.

Both economic operators and Customs officers submit and access harmonized and consistent Customs clearance related information from one single point, therefore facilitating procedures and avoiding manual cross-checking of data.

# 34%

**Increase of Customs revenue in 2017-2019 following the deployment of ASYCUDAWorld in 2018**

This photo was taken before the COVID19 pandemic.



Customs switched to more efficient and user-friendly systems, such as ASYCUDAWorld, that combines modernization of Customs processes and trade facilitation, with the technical assistance of UNCTAD and the financial support of Japan.



*Lainkana Zafivanona Ernest,  
Customs Director-General*

Partners:





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## System Interoperability

### Total Number of Customs Offices

19



19 Computerized



0 Paper-based

### Volume of Activity

(2019)



25,622

Customs **Manifests**



152,152

Customs **Waybills**



109,410

**Import** Declarations



44,866

**Export** Declarations



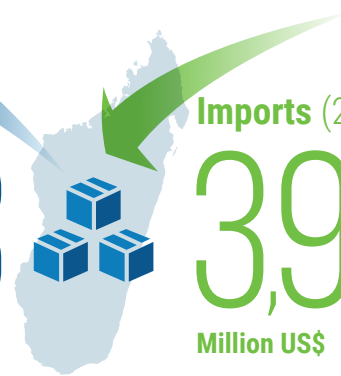
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**Transit** Declarations

Exports (2019)

2,628

Million US\$



Imports (2019)

3,927

Million US\$

Customs annual  
**revenue evolution**  
(Billion ariary)



### Persons Trained



1,531

**Men**



656

**Women**